



PATHWAYS TO
ORAL HEALTH

**New Era, New
Opportunities:
Making Medicaid
Work for You**

New Era, New Opportunities Webinar Series

August 19: Medicaid Dental: New Rates, Better Coverage

August 26: Your Practice, Your Way: Managing Your Patient Mix

September 2: Get to Know Your MCOs

September 9: Enrollment & Credentialing


September 16: Filing Medicaid Claims

September 23: Do Well by Doing Good: Medicaid Opportunities

September 30: My Dental Care Passport



Logistics

- Please use the Q&A box to ask questions throughout today's webinar
 - If you have any questions or run into any technical problems, please use the Chat, and the staff will help you
 - You also can email info@oralhealthkansas.org if you have any problems during the webinar
 - There will be a total of 3.5 dental CEs available for participating in this webinar series
 - If you need CEs, please put your name and email address in the Chat
 - CE certificates will be sent at the end of the webinar series
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PATHWAYS TO ORAL HEALTH

— A PROJECT OF ORAL HEALTH KANSAS —

- Support for dental professionals in being successful Medicaid providers
- Education programs for dental professionals and people with disabilities
- Communication tools to break down barriers: My Dental Care Passport



Join us in making dental care more accessible and equitable for all.



New Era, New Opportunities Webinar Series



*This project is funded by the Kansas Department of Health and Environment –
Division of Health Care Finance (KDHE-DHCF) and ARPA.*

Today's agenda

- Step 1: Launch Provider Enrollment Wizard
- Step 2: Generate Document Checklist
- Step 3: Gather Documents
- Step 4: Complete the Application
- Step 5: Request MCO Credentials, Negotiate and Sign Contract
- Resources



Step 1: Enroll through the Kansas Medical Assistance Program

Welcome

Welcome to the Online Provider Enrollment System

To start a NEW application please click the “**Start**” button in the bottom right corner to begin the enrollment process. The application will automatically save each time you click “Continue”.

To RESUME an application click [Here](#)

To start a REVALIDATION click [Here](#)

Enrolled providers: To request a contract with an MCO, Log into the [provider secure portal](#), Navigate to the "Manage my information" section and select the MCO Network tab.

To check the STATUS of an application click [Here](#)

List of status descriptions:

Partial/Started - Application has been started but not yet been submitted or a revalidation* has been generated and requires the provider to complete the revalidation. (*Revalidation is a pre-populated application that needs to be reviewed by the provider and submitted.)

Awaiting Attachments - Application has been submitted but is waiting for required attachments/documents.

Submitted - Application is complete and has been submitted for review.

Pending - Application has been queued for the enrollment team for review.

RTP (Returned to Provider) - Application requires corrections. (Applicant will receive a separate notification identifying the specific issue(s) requiring attention.)

Approved - Application has been approved. (Applicant will receive written confirmation that the application has been approved. For newly-enrolling Providers, the Welcome Packet includes the Provider number and other program participation information.)

Expired - Application was not submitted within the allowable timeframe. A new application is required in this situation.

Submitted to Managed Care - Application has been forwarded to MCOs for contracting. (This status is used for KMAP-approved applications that have also requested to participate with additional managed care organizations.)

Please note that only one service location and one provider type can be enrolled per application. All attachments must be complete, legible and current. You will be notified if your application cannot be processed because it is incomplete or the information is incorrect.

Existing Group members (Individuals in a Group) only need to be enrolled once for each state in which they practice. Individual in a Group providers may affiliate to multiple organizations.

All providers may need the following minimum information to complete your enrollment request:

- Address information
- Tax Identification Number/Social Security Number
- W-9
- Application Fee

<https://portal.kmap-state-ks.us/ProviderEnrollment/EnrollmentCreate#>

Step 2: Generate an Enrollment Pre-Checklist

Scroll to the bottom of the KMAP enrollment webpage to access the Pre-Checklist.

Enrollment Pre-Checklist

Please select the below parameters to generate a checklist enlisting the credentials and documents required to complete an enrollment application. All the credentials that are furnished in the application must be current. Future dated or expired credentials will cause your application to be returned.

*** Enrollment Type**

Individual



*** Provider Type**



Dentist

*** Specialty**

271-General Dentistry Practitioner



*** Tax ID Type**



☒ EIN ☐ SSN

*** Are you Medicare enrolled?**

☐ Yes ☒ No



*** I will accept patients in the following programs:**



select a value...

select a value...

FFS Only (KMAP Contract)

MCO (Contract with Healthy Blue, United, and or Sunflower)

FFS and MCO (Contract with Both KMAP and MCOs)

Clear

Generate Pre-Checklist

Step 3: Gather Documents

Your checklist may include the following: (All credentials must be current).

- Practice Address
- Tax Identification Number (TIN)/Social Security Number (SSN)
- National Provider Identifier (NPI)
- Taxonomy code(s) Find dental taxonomy codes at: <https://taxonomy.nucc.org/> under “Dental Providers”
- License Number(s) and Effective Dates
- CLIA Number and Effective Dates – if billing laboratory codes
 - Capacity: How many Medicaid [KanCare] clients are you willing to serve?
 - References
 - Federal W-9 Form
 - Section 12 Attestation/Consent and Release Form
 - Curriculum Vitae (CV) with five-year work history
 - Controlled Substance Registration Certificate
 - DEA Certification and Effective Dates
 - Liability Insurance and Effective Dates
 - Malpractice Information
- Certificates of Completion (if applicable)

For any questions related to your application, call 800-933-6593.

* Do you need to change ownership? ?

☐ Yes

☒ No

“Start” Button will be enabled based on the answer selection. The application will automatically save each time you click “Save or Continue”.



Start

Enrollment Pre-Checklist

Please select the below parameters to generate a checklist enlisting the credentials and documents required to complete an enrollment application. All the credentials that are furnished in the application must be current. Future dated or expired credentials will cause your application to be returned.

* Enrollment Type ?

Individual ▼

* Provider Type ?

Dentist ▼

* Specialty ?

271-General Dentistry Practitioner ▼

* Tax ID Type ?

☒ EIN ☐ SSN

* Are you Medicare enrolled? ?

☐ Yes ☒ No

* I will accept patients in the following programs: ?

select a value... ▼

Clear

Generate Pre-Checklist



Registration

Required Fields (*)

Register below to be assigned a unique enrollment tracking number. Be sure to write down your password. An email confirmation will be sent with the tracking number. If you don't submit your enrollment right away, you can use this tracking number and password to resume your enrollment application later.

* Email



* Confirm Email



* Password



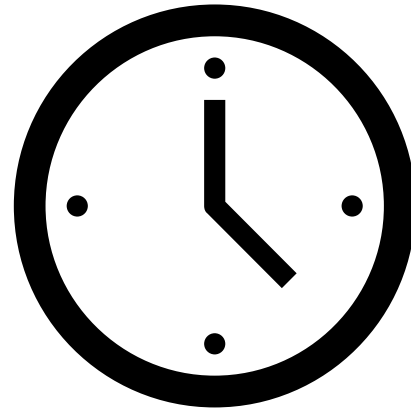
* Confirm Password



Provider Reference

[Previous](#)[Register](#)[DISCLAIMER](#)[WEBSITE REQUIREMENTS](#)[PRIVACY POLICY](#)

Step 4: Complete the Application



Estimated time: 1 hour

Step 1: General Information – Tracking Number : 0654265517 ?

dummy

1

General Information

2

Specialties

3

Service Location

4

Addresses

5

Organization

6

Credentials

7

Provider Type

8

Other

9

Disclosures

Cancel

General

Initial Enrollment Information

* Enrollment Type ?

Individual ▼

* Provider Type ?

Dentist ▼

* Effective Date ?

09/08/2025



Gender	What is your ethnicity?	* Birth Date
Male	Ethnicity Unspecified	05/21/1958

Are you currently enrolled as a Provider?

☐ Yes ☒ No

Were you previously enrolled as a Provider?

☐ Yes ☒ No

Are you Medicare enrolled? ?

☐ Yes ☒ No

If this application is for enrollment into the Fee-for-Service (FFS) program only. It will not be shared with the other state Managed Care Organizations. You will need to apply directly to each MCO program once your FFS application is approved. Your answer to the question is the appropriate option

* I will accept patients in the following programs:

* Please select the programs to which you are applying. You must choose at least one.

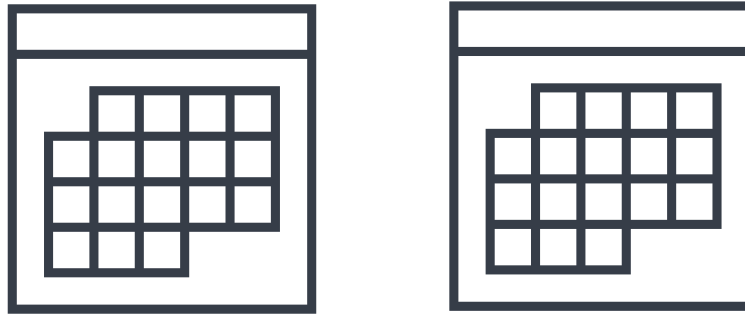
Are you registered with CAQH?

You Choose Your Partners



Step 5: Credentialing and Contracting

Estimated Timeline: 60 days



Each MCO will work with you to:

- Begin the credentialing process
- Review/negotiate contract terms
- Send contract for signature

Resources

Technical Assistance and Training


For questions or technical issues, contact KDHE's Division of Health Care Finance:

- HCFProviderEnrollment@ks.gov
- 800-933-6593

KMAP offers training materials:

<https://portal.kmap-state-ks.us/PublicPage/ProviderPricing/ProviderHelpfulInfo>

KanCare also offers training and resources: <https://www.kancare.ks.gov/providers/training-resources>

- [MCO Transition Help Document](#)
 - [Training Opportunities](#)
 - [Frequently Asked Questions](#)
 - [Electronic Visit Verification](#)
 - [Notification of Pregnancy](#)
 - [Appeals & Grievances](#)
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Resources for Dental Providers



**Becoming a KanCare
Dental Provider—Steps
and Benefits**

JULY 28, 2025

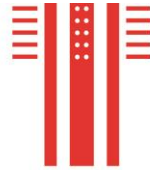
Provider Guidance

-  Glossary
-  Kansas Medicaid Adult Dental Fee Schedule
-  Kansas Medicaid Dental Coverage
-  Enrolling & Credentialing
-  Filing Claims
-  Your Practice, Your Way

<https://pathwaystooralhealth.org/blog/>

<https://pathwaystooralhealth.org/dental-providers/>

Resources for Dental Providers



ORAL HEALTH KANSAS

ADVOCACY • PUBLIC AWARENESS • EDUCATION

Medicaid (KanCare) Adult Dental Benefits Frequently Asked Questions for Providers



Who is eligible for the new adult dental benefit?

All people over age 21 who are eligible for Medicaid have access to new dental benefits. Adults who are eligible for Medicaid include people with disabilities, older adults, and pregnant people.

When did the adult dental benefits go into effect?

- Coverage for fillings, crowns, and gum disease care for people over age 21 went into effect on July 1, 2022.
- Coverage for dentures went into effect on July 1, 2023.
- Coverage for dental exams, x-rays, and cleanings for all adults without an annual limit on July 1, 2024.

What services are covered for people 18-20?

The services covered under Early and Periodic Screening, Diagnostic and Treatment (EPSDT) are in effect for people up to age 21, and then the adult benefits kick in.

Does the new Kansas adult Medicaid dental coverage extend to pregnant persons? Are they able to get the same benefits: dentures, restorative, and cleanings under this new plan? Or are there tiers where some are eligible while others are not?

The new adult dental benefits are available to pregnant people who are over age 21. All of the services are available to all people over age 21 who have Medicaid coverage.



For Providers

- Frequently Asked Questions, including who is eligible and how a practice can understand the needs of Medicaid consumers.
- Enroll to become a Medicaid provider.
- List of codes covered in the new benefit and the rates for each.
- **Dr. Aaron Bumann**, Kansas City, Missouri, pediatric dentist shares myths and facts about being a Medicaid dental provider in this video.

<https://oralhealthkansas.org/MedicaidAdultDentalBenefits.html>

I'm here to help!

Bryan Thompson, Dental Medicaid Facilitator

bthompson@oralhealthkansas.org

785-493-2649



ACCESSIBLE ORAL HEALTH 2025 ECHO:

BUILDING CONFIDENCE IN DENTAL TEAMS TO SERVE PEOPLE WITH DISABILITIES

- This series will include 5 courses on Thursdays, beginning September 4 through October 2, 2025.
- All courses will be held via Zoom Noon – 1:00 PM CST.



Register Here:

bit.ly/AccessibleOralHealth2025ECHO



Dental Provider Advisory Group

**DENTAL PROVIDER
ADVISORY GROUP**

Share your experiences and explore existing barriers and possible strategies as we work to improve the dental landscape for providers and all Kansans.



Who: Dentists & Dental Hygienists
Where: Virtual
When: Quarterly Meetings
Time: Approx. 8 hours/year
A stipend will be provided

Scan the QR code
or [click here](#) to learn more

For further information please contact
info@oralhealthkansas.org

Scan the QR code



or click here to
sign up for our
Weekly
Wednesday
Update.

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