

New Era, New Opportunities: Making **Medicaid Work** for You

New Era, New Opportunities Webinar Series

August 19: Medicaid Dental: New Rates, Better Coverage

August 26: Your Practice, Your Way: Managing Your Patient Mix

September 2: Get to Know Your MCOs

September 9: Enrollment & Credentialing

September 16: Filing Medicaid Claims

September 23: Do Well by Doing Good: Medicaid Opportunities

September 30: My Dental Care Passport

Logistics

- Please use the Q&A box to ask questions throughout today's webinar
- If you have any questions or run into any technical problems, please use the Chat, and the staff will help you
- You also can email info@oralhealthkansas.org if you have any problems during the webinar

- There will be a total of 3.5 dental
 CEs available for participating in this webinar series
- If you need CEs, please put your name and email address in the Chat
- CE certificates will be sent at the end of the webinar series



- Support for dental professionals in being successful Medicaid providers
- Education programs for dental professionals and people with disabilities
- Communication tools to break down barriers



Join us in making dental care more accessible and equitable for all.











Center for Oral Health Policy & Management









COMMUNITY ENGAGEMENT INSTITUTE
CENTER FOR ORGANIZATIONAL DEVELOPMENT



















New Era, New Opportunities Webinar Series





This project is funded by the Kansas Department of Health and Environment – Division of Health Care Finance (KDHE-DHCF) and ARPA.

Today's agenda

- Where We've Been
- The Business Case
- Making a Difference
- Future Outlook
- Take the Next Step



Where We've Been

Improvements in Kansas Medicaid dental program



2019-2020

Rate increases on preventive & diagnostic services as well as fillings

2023

Denture coverage added for adults

2025

Dental and Sedation Dentistry rate increases



Managed Care begins in Kansas. All three MCOs offer limited adult dental coverage

2022

Dental coverage extended to adults: fillings, crowns, periodontal care, & Silver Diamine Fluoride

2024

Preventive dental coverage added for to adults: exams, x-rays, & cleanings

\$27.4 million added to the Kansas Medicaid dental program in six years.

Visit Oral Health Kansas' Medicaid adult dental benefit webpage to learn more and find fact sheets for consumers and providers http://oralhealthkansas.org/MedicaidAdultDentalBenefits.html

Contacts at the Managed Care Organizations



https://www.healthybluekansas.com/provider/state-federal



https://www.sunflowerhealthplan.com/providers.html



https://www.uhcdental.com/

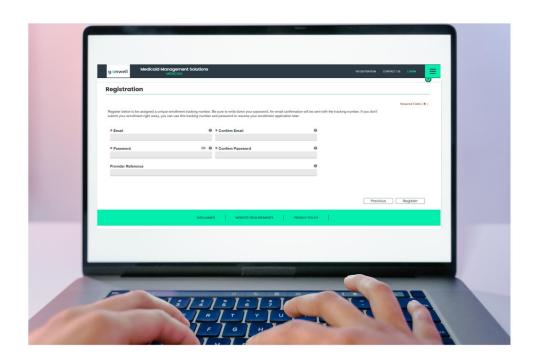
Provider Enrollment

Start at the KMAP enrollment portal:

https://portal.kmap-stateks.us/ProviderEnrollment/EnrollmentCreate#

- Generate a checklist of required documentation
- Gather documents
- Complete application
- Choose your MCOs
- Negotiate and sign contract
- Technical assistance:

https://pathwaystooralhealth.org/wpcontent/uploads/2025/05/Enrolling-Credentialing.pdf

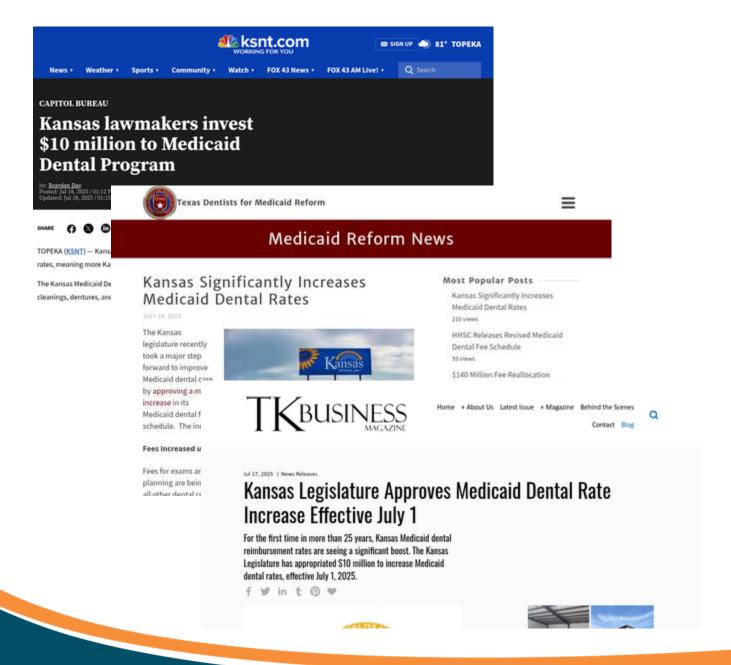


Decide on your practice's limits

- Your dental office can limit the number of Medicaid members you see in a way that makes sense for you
 - Geography (city, county, region)
 - Age (children, adults)
 - Population (children, adults, people with disabilities, older adults)
 - o Number (10, 25, 100, or more patients)
 - o Percent (5%, 10%, 25%, or more patients)
- Important rule: You cannot put limitations on Medicaid patients you would not put on others



The Business Case



\$10 million for dental reimbursement is the largest investment in the Kansas Medicaid rates in decades!

Impact of New Rates

Procedure Code	Procedure Code Description	Previou	us Rate	July 2025 Rate		
D0120	Periodic Oral Evaluation	\$	24.26	\$	36.39	
D0145	Oral Evaluation, Pt < 3 YRS	\$	30.74	\$	46.11	
D0274	Bitewings - Four Films	\$	33.51	\$	40.21	
D0330	Panoramic Film	\$	60.42	\$	72.50	
D1110	Dental Prophylaxis Adult	\$	47.37	\$	63.95	
D1120	Dental Prophylaxis Child	\$	34.66	\$	46.79	
D2392	Resin Based Comp Two Surfaces Posterior	\$	85.80	\$	103.03	

Find all the new rates here: https://pathwaystooralhealth.org/wp-content/uploads/2025/03/New-Medicaid-Dental-Rates-July-2025.pdf

Other Financial Incentives

- KIND is a loan forgiveness program
- Up to \$100,000 for students who commit to practicing in a rural area as a Medicaid provider
- Up to \$50,000 for existing dentists to receive assistance for moving/locating in a rural area as a Medicaid provider
- More information and applications are available here:

https://www.ksdental.org/for-dentists/kind-grants



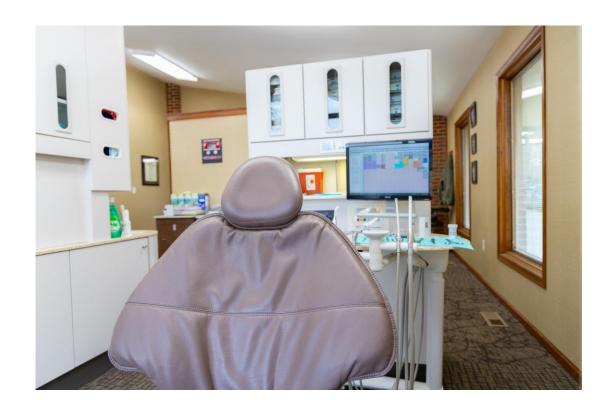
A partnership between

Delta Dental of Kansas &

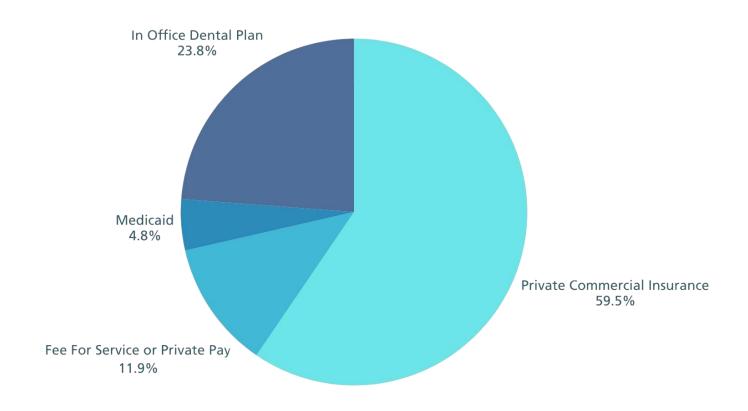
the Kansas Dental Association

Operational Efficiency

- Take advantage of the tools available on your PMS
 - Block scheduling and templates
 - Insurance reports
 - Electronic Claims
- Utilize automated appointment reminders
- Familiarize yourself with claim essentials
- Follow the MCO recommendations:
 - Use the provider portal
 - Check eligibility the day of appointment
 - Use EFT for payment

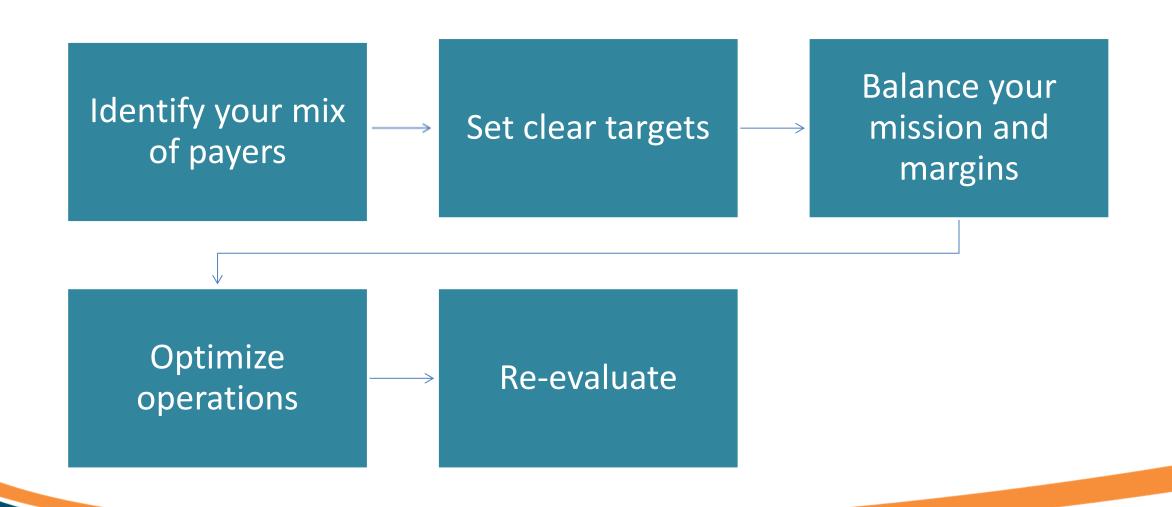


A Balanced Approach



Sample Payer Mix

Strategies for a Sustainable Mix



A Dentist's Perspective: Making Medicaid Work



Resources for Identifying Payer Mix

CareQuest Institute for Oral Health: Best Practices Manual for Safety Net Dental Programs

https://www.carequest.org/system/files/Best%20Practices%20Manual.pdf

Dentistry IQ: The Impact of Patient and Payer Mix on Dental Program Sustainability

https://www.dentistryiq.com/practice-management/fees/article/16359632/the-impact-of-patient-and-payer-mix-on-dental-program-sustainability

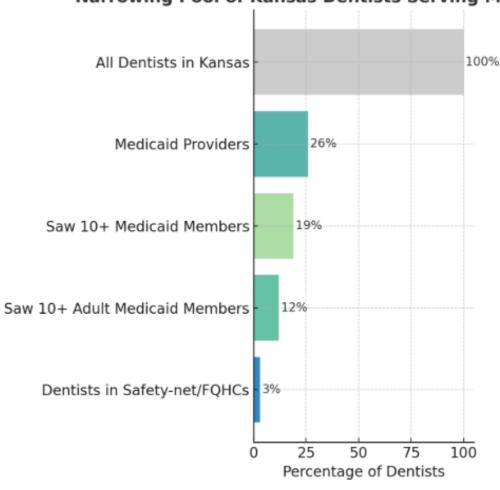
Dentist Entrepreneur Organization: The Insurance Mix Optimization Process

https://www.dentalgrouppractice.com/how-to-optimize-revenue-by-adjusting-your-insurance-payer-mix.html

Making a Difference

2024 Medicaid Dental Provider Network





Kansas Medicaid Dentists 2024

Chayenne 0		vins 2	Decatur 0	Norton 1	Phillips 2	Smith O	O Jewell	1 Republic	0 Washington	5 Marsha		Bre	Dono	has	
Sherman	n	отия	Sheridan	Graham	Rooks	Osberne	2 Mitchell	Cloud	1 Clay		2 tavatanie	2 Jackson	Atchison 0	4 1	
0	0		1	0	1	0	1 Lincoln	1 Ottawa	2	Riley 3 Geary	O Watoursee	15 Shawnee	Jefferson 14	43 Visuali	
Wallace 0	logs 1	10	Geve 1	Trego	Ellis 2	Russell 1	1 Elsworth	Saline	Dickinson	1 Morris		0	Douglas	Johnson	
Greeley	2 Wichita	O	O Lane	O Ness	O Rush	3 Barton	2	6	2	0	2 Lyon	Osage	2 Franklin	Mani	
0				0	1		Rice	McPherson	Marion	Chase	Live	2 Ceffry	O Anderson	1 Line	
Hamilton 1	O Kearny	Finney		8	Hodgeman		Pawsee 0 Stafford	12	8 Harv	ny 2		1	0	2	1
			3	Edwards		Reno	76		Batter	Greenwood	Wandson	Allen	Bourbon		
0 Stanton			Gray	Ferd	0 Kiewa	Pract	O Kingman	Sodgwi		-	0	O Wilson	O Neesho	10	
			0	0		0	1	4		10	Elk	2		Crawfee	
Mertas	O O Verton Stevens		Meade	Clark	Comanche Ba	Barber	Barber Horper	Summer	ser Cev	Cowley	O Chautauqua	Machinere	2 Labette	3 Cheroke	

Doing Good for Kansas Communities



Who benefits when dentists accept Medicaid?

Make a Difference in Your Community



Schools & Head Start





"When dentists accept Medicaid, families finally have a place for care—and kids start school ready to smile and learn." -Head Start Director

"Opening doors to people with disabilities means dignity, inclusion, and healthier lives." -Disability Organization Leader

Dentists Making a Difference



Future Outlook

Improvements in Kansas Medicaid dental program

2019-2020

increases on preventive & services as

Rate diagnostic well as fillings

2022

Dental coverage extended to adults: fillings, crowns, periodontal care, & Silver Diamine Fluoride

2023

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2024

Preventive dental coverage added for to adults: exams, x-rays, & cleanings

2025

Dental and Sedation Dentistry rate increases

2026

- We are committed to continue improving Medicaid dental rates
- **Opportunities** to expand coverage

2013

Managed Care begins in Kansas. All three MCOs offer limited adult dental coverage

Help Shape the Medicaid System



Advocate with Legislature

https://docs.google.com/forms/d/e/1FAIpQLSc0BfTSdM c46tcFEf7cgUUJhnRDyBX6uTjXRzRLUfdePxcFQ/viewform?usp=header



Join Dental Provider Advisory Group

https://docs.google.com/forms/d/e/1FAlpQLSd-22bn_RO26AdLnwShSidBL7EZojSyg2lbB4WQsm S7jM42WQ/viewform?usp=header

Help 'lift the piano'





Take the Next Step

You Can Be the Change

- Kansans with Medicaid coverage struggle to find dental care
- Adults now have dental coverage
- Medicaid rates have improved
- Resources are available to help dental offices be successful at adding Medicaid to their practices
- You get to set the rules



Dental Provider Resources

Pathways to Oral Health Provider Guidance

https://pathwaystooralhealth.org/dental-providers/

Blogs

https://pathwaystooralhealth.org/blog/

Oral Health Kansas Adult Dental Benefits Webpage

https://oralhealthkansas.org/MedicaidAdultDentalBenefits.html

Dental Medicaid Facilitator: Bryan Thompson

bthompson@oralhealthkansas.org, 785-493-2649





Take the First Step today. Begin the enrollment process.

https://portal.kmap-state-ks.us/ProviderEnrollment/EnrollmentCreate#





ACCESSIBLE ORAL HEALTH

2025 ECHO:

BUILDING CONFIDENCE IN DENTAL TEAMS TO SERVE PEOPLE WITH DISABILITIES

- This series will include 5 courses on Thursdays, beginning September 4 through October 2, 2025.
- All courses will be held via Zoom Noon –
 1:00 PM CST.



Register Here:

bit.ly/AccessibleOralHealth2025ECHO











Bringing people together to lead innovation in overall health for Kansans

Friday, November 7

Hybrid: KU Edwards Campus 12600 S Quivira Rd Overland Park, Kansas Scan to learn more and register

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